

Social Media Zero Tolerance Policy

If any derogatory comments about any of the staff at the Amman Tawe Partnership are posted on Facebook we will contact the patients involved and invite them for a face to face discussion about the issues they have. This will be viewed as a potential break down in the doctor patient relationship and may result in the patient being off listed.

However we would ask that rather than posting derogatory or hurtful comments about any of our staff on social media, or if there are any aspects of the service that you are not entirely happy with, please ask to speak to the practice manager or a member of the management team about this or put your comments to us in writing giving us the opportunity to respond. We welcome all feed back, positive and negative as it gives us the opportunity to review the service that we provide and where necessary or appropriate make any changes or improvements.